COVID-19 & FTCA Office Hour

NACHC, in collaboration with BPHC’s FTCA Division and Feldesman Tucker Leifer Fidell (FTLF), will be holding an Office Hour to answer health center specific FTCA-related questions on Tuesday, April 7th from 2 to 3 pm Eastern time. Please pre-submit your burning questions at any time to Katja Laepke, Director of Clinical Trainings & Workforce at klaepke@nachc.com. Priority topics to be covered are:

- **Telehealth and the FTCA:** While we understand that telehealth is a mechanism for delivering a required or additional health service, the question of FTCA coverage of a telehealth service to a non-health center patient can be confusing. What are the situations that cause concern among health centers during the current COVID-19 emergency?
- **Telehealth and Quality of Care:** What tips and techniques help improve the telehealth encounter? What questions and advice can the audience provide?
- **Volunteers:** What protections are available to volunteers during the COVID-19 emergency?
- **Current Issues:** With the situation changing rapidly in communities across the United States, what are the latest methods health centers are utilizing to deliver services to their population. What protection is available from the FTCA program?

**Faculty:**

- **Dr. E. Michele Chambliss, DNP, MS, RN, FAAN**, Director, Federal Tort Claims Act Division, Office of Quality Improvement, Bureau of Primary Healthcare, Health Resources & Services Administration, US Department of Health & Human Services
- **Molly S. Evans, JD**, Partner, and **Martin J. Bree, JD**, Of Counsel, Feldesman Tucker Leifer Fidell LPP
- **Yvonne F. Johnson, MD, MSCR**, Chief Medical Officer, Medical Associates Plus, Augusta, GA & **Keith O. Horwood, MD**, Associate Medical Director, Community Health Centers, Inc., Midvale, UT

**Register:**

Click [here](http://www.nachc.org/coronavirus/) to register. The presentation, recording, transcript, and resources will be posted on NACHC’s resource page hub for COVID-19 related information at [http://www.nachc.org/coronavirus/](http://www.nachc.org/coronavirus/).

**Resources:**

- [HRSA Health Center Program Coronavirus Disease 2019 (COVID-19 Frequently Asked Questions](https://www.hrsa.gov/healthcenter/coronavirussafety), go to “FTCA Requirements”
- Listen to FTLF’s complimentary webinar on “FTCA Coverage and COVID-19.” To access the webinar, please create an account in the FTLF system: [https://learning.ftlf.com/ftca-program/content/recorded-webinar-ftca-coverage-covid-19#group-tabs-node-course-default4](https://learning.ftlf.com/ftca-program/content/recorded-webinar-ftca-coverage-covid-19#group-tabs-node-course-default4)
- Check out ECRI’s [COVID-19 Resource Center](https://www.ecri.org/covid-19). ECRI provides free Clinical Risk Management Services to health centers on behalf of HRSA. Email clinical_rm_program@ecri.org for access to the website.